Policy 7.01 Plan and Progress Report 2008-2010 HCS Region 1

Plan Due Dates: April 2 (Regional Plan submitted to Assistant Secretary) and April 30 (Assistant Secretary Plan submitted to IPSS) of each year.

Progress Report Due Dates: April 2 (Regional Plan submitted to Assistant Secretary) and April 30 (Assistant Secretary Plan submitted to IPSS) of each year.

| | Progress Report | | | |
|---|--|---|--|---|
| (1) Goals/Objectives | (2) Activities | (3) Expected Outcome | (4) Lead Staff and Target Date | (5) Status Update for the Fiscal Year Starting Last July 1 |
| Meetings will be held as needed for coordination of needs & concerns of the three Reservations in ADSA Region 1. | Work with Regional Indian Policy Support Representative to facilitate a meeting schedule with three reservations in Region 1. | Share issues & concerns regarding client population & service delivery within Reservation boundaries. | Bob Brisbois Indian Policy & Support ongoing | Ongoing. Bob Brisbois, Region 1 IPSS, requested that we change this in 2009 update to an 'as needed' basis. IPSS, any of the Tribes, or HCS can call a meeting if there are any concerns. |
| | Spokane Tribe meets every other month with the Rural Resources AAA to address issues of clients. | Spokane Tribe and Rural Resources will resolve issues and keep informed of programs available to their members. | Spokane Tribe Ann Dahl, Angie Matt, Annette Solomon, Kathy Wynecoop Bob Dunham and staff | |
| | Kalispel Tribe will be notified (Ricki Haugen) of regional and local meetings as scheduled and will be provided contact information to address specific needs. | Kalispel Tribe will have representation at meetings. | Kalispel Tribe Ricki Haugen Lorraine Parlange | |
| Provide in-service training on LTC programs to the social service staff. | Kalispel Tribe requests in-service training by HCS in order to know who to call and what programs are available to disabled and elderly adults. | An In-Service training will be provided to staff of the Kalispel Tribe | June 2009 HCS staff: Bea Diekhans, Laura Smith, Bob Dunham | Ongoing |
| Provide adequate modes of transportation of clientele from the reservations to the urban areas, i.e. Spokane, Colville, Omak for essential shopping and medical services. | Colville tribe is in the process of planning and implementing a service from Omak to Coulee Dam. Need to work on scheduling with the transporters for transport to Spokane. | Continue education & communication with Tribal Health and Trans Care of Okanogan County and Special Mobility Services to work out schedules and their willingness to pick up all clients. | Colville Confederated Tribes CTAAA | Okanagon Transport has provided bus routes 2x day from Omak to Coulee Dam. |
| | Spokane Tribe requests other means of transportation for the disabled adults to get to school or ways to have instructors come to the reservation communities. Also for other tribe | Work with Special Mobility Service to provide medical transportation home from the hospital with less than the 2 day notice required. | Spokane Tribe | Spokane Tribe is expecting to |
| | members who are hospitalized in Spokane, Chewelah, & Davenport to have transportation back home. Have the transportation routes to include Wellpinit along with the other communities. | Have the current transportation include Wellpinit on their route to take people to essential shopping. | ADSA SUA staff Program Manager | receive 2 'new' used vans to help with transporting members. |
| | Kalispel Tribe requests information on accessing transportation for tribal members | Information on Special Mobility Services and their service area and process will be provided to the social work staff of the Kalispel Tribe. | HCS staff, Bea Diekhans | Completed in 2008 & this was removed from the final plan for 2009 update. |

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| RCS Field Manager & Quality Assurance Nurse (QAN) provides guidance and support for program and survey activities. There are no tribal long term care facilities for either the Spokane or Kalispel Tribes. | Colville Confederated Tribe has the Colville Convalescent Center which is in need of being rebuilt as it is in poor condition. RCS management staff will meet with the CCT representatives and nursing facility administration to answer questions they have regarding the facility issues. | Colville Confederated Tribe is in need of funding to build a new facility. They are looking at different sources. Also, the possibility of having an Assisted Living Facility for the members. | Ann Kier, Colville Convalescent Center Elena Madrid, Field Manager RCS April Hardinge, QAN, RCS Central Applications Unit as needed for Assisted Living | The QAN made six protocol visits to the Convalescent Center last year. |
| Work with the Area Agency on Aging to provide the programs to the reservations that are available to clients in other areas: Family CG Support, Kinship Navigator Program, Meal Programs; Energy Assistance; Minor Home Repairs; CG Trainings | CTAAA requests tech support for Care Giver trainings. The AAA Program Manager to attend a class and learn how to set up classes on the reservation so that the caregivers do not have to travel so much. | Have Care Giver trainings available at more centralized areas. Have resources for Emergency Preparedness and information on how to find these resources. | ADSA SUA staff Program Manager CTAAA will work with NW Indian College to set up a curriculum for IPs during the next couple of years. | CTAAA has been contracting IPs & providing IP Orientation. This is what the Colville tribes will be working on per CCTAAA (Reva & Bob). |
| CG Trainings | Spokane Tribe requests to be notified immediately when funding is available for the programs that the AAA receives, i.e. light & energy assistance; minor home repair; meal programs. | Members of the Spokane Tribe will be able to apply for the funding prior to it running out. | Region 1 HCS will assist as needed | |
| | Requests funding to provide speakers/facilitators for seniors related to HCS programs, i.e. grandparents caring for grandchildren, signs of drug/alcohol abuse. | Educate the caregivers and case managers on relevant issues that concern the senior members of the tribe. | Region 1 HCS | |
| | Kalispel tribe social services request lists of AAA & HCS workers in their counties in order to access them when needed for the various programs, such as family caregivers and continuing education. Provide meaningful access to training and services related to Family CG Support, | An updated list of social services staff in the Pend Oreille, Stevens, Ferry and Spokane Counties will be provided to the tribal social service staff. | Rural Resources ALTCEW In Service provided by June 2009 | March 2009 a current list of HCS staff has been sent Ricki Haugen of the Kalispel Tribe. |

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| | Kinship Navigator Program, Meal Programs; Energy Assistance; Minor Home Repairs; CG Trainings | | | |
| Provide A Team support to the case managers when working with difficult clients or providers | CTAAA wishes to work with APS & other agency in the communities to staff difficult cases with an A Team. | A Team will be available to staff cases & provide input to the case manager. | Region 1 HCS (DRA, PM's) will assist as needed. Provided in April 2009. | |
| Conduct statewide case management meetings and trainings on the East side of the state at times | CTAAA would like to see the statewide meetings held on the East side due to the cost of traveling to the West side. | Provide funding or meetings/trainings on East side in order to allow more consistent attendance by the case managers of CTAAA. | ADSA/SUA Program Manager | This refers to the Quarterly HCS/AAA Case Management Meetings that have only been held on the West side. This has been addressed in the 1 st section of the plan & it has been completed as Reva Desautel of the CTAAA has been attending the last several meetings that were held. |
| Provide trainings to the Case Managers on difficult clients, i.e. TBI, Challenging clients. | CTAAA would like to be included on lists of organizations providing trainings on disabilities of clients. | CTAAA Program Manager will be included on lists by hospitals, vendors who provide trainings to the community. | ADSA/SUA Program Manager | 2/7/08 CTAAA Program Manager's name and information given to St. Luke's Rehab to be included on their notices of trainings. |
| Provide in-service on APS information to the Kalispel community | Kalispel Tribe requests an in-service to their community members; Streamline the process of making referrals and assignment; coordinate with the tribal social service staff when doing an investigation and doing home visits. | HCS APS will provide an in-service to the Kalispel community. Referrals to APS will be processed and acted upon within policy; the APS investigator will contact the tribal social service staff. | Region 1 APS Program Manager, Pat Stickel In Service by June 2009 | |
| Provide an update on the Kalispel Tribes issue from the 2006-07 plan regarding the ability of the tribe to authorize LTC Medicaid services | Kalispel Tribal members who are involved in this plan request an update as to what the outcome was of this item in the 2006-07 7.01 plan. | Kalispel Social Services will have the information re the policies pertaining to the authorization of LTC Medicaid services. | ADSA HQ staff | |

Legend: Spokane Tribe and response in same color in Progress Report box Kalispel Tribe Colville Confederated Tribes/CTAAA